

New England Federation of Humane Societies

Annual Meeting and Training Conference

April 25-27, 2005, Portland, ME

The Holiday Inn by the Bay

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MEHS

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Annual Meeting and Training Conference

April 25-27, 2005, Portland, ME

Check out our website at:
www.newenglandfed.org



Welcome to our 60th Annual Training Conference

A tip for conference attendees – the temperature of meeting spaces often fluctuates so be sure to dress in layers!

LOCATION

The Holiday Inn by the Bay, located in downtown Portland, ME, is centrally located within walking distance of the Old Port section of the city, the Waterfront, and the Arts District. There are a variety of wonderful restaurants, historic sites and shops nearby.

ADDRESS & ROOM RATES

The hotel is located at 88 Spring Street, Portland, Maine, 04101. Consult the hotel website at www.innbythebay.com for more information, or call (207) 775-2311, or toll free at 800-345-5050. Refer to the website or contact the hotel for directions from your area.

The negotiated rate is \$97.00 per night plus tax, single or double room. Parking is free. Reservations must be made by April 11, 2005 and specify **NEFHS Conference** to guarantee special rate. Call or visit the hotel website to make your reservation.

The NEFHS board and members would like to thank the following supporting sponsors of NEFHS Conference 2005:

TOP DOG

- PETCO Foundation
- PetFinder.com

CAT'S MEOW

- PETsMART Charities
- American Society for the Prevention of Cruelty to Animals

TAIL WAGGER

- Humane Society of the United States

FEATHERED FRIENDS

- Animal Rescue League of Boston
- The Pet Savers Foundation
- Maine Federation of Humane Societies

“Thank you so much for this wonderful Conference! I learned valuable lessons and met a fabulous group of people...this was excellent, as usual. See you next year!”
—2004 Conference Attendee

SOCIAL EVENTS

OPENING RECEPTION and EXHIBITORS' GALA

Be sure to join everyone at our kick-off Social Event, which will begin our celebration of the New England Federation's 60th Anniversary! The reception will allow you to meet our Conference Vendors and Sponsors, to catch up with old friends and to meet new people in our profession. We will also have a retrospective of 60 years of the Federation and of animal sheltering in New England. This opportunity to revisit our past and connect with your colleagues is just one of the events that makes the Conference so valuable! **5:30 - 7:00**

COCKTAIL RECEPTION FOLLOWED BY A NIGHT ON THE TOWN

After your sessions, join us at a cocktail reception hosted by the Maine Federation of Humane Societies that will give you a chance to meet near the hotel for refreshments. Unwind from the day's events, meet new friends and colleagues, and make plans for dinner and entertainment in the beautiful seaport city of Portland, where there are so many options for food and fun! **6:00 PM – until ???**

EXHIBITORS' BROWN BAG AUCTION

Back by popular demand, you will have chances throughout the entire conference to win a variety of great prizes donated by NEFHS sponsors, exhibitors, and board members. All you need is a completed workshop evaluation form to receive a raffle ticket and YOU choose which prizes you would like a chance to win. All prizes will be displayed in the exhibit area. We will be giving away Brown Bag auction items throughout the conference—at meals, and breaks—and **you must be present to win Brown Bag items, no exceptions!**

LUNCH and BIRTHDAY CAKE TO CELEBRATE THE FED'S 60th ANNIVERSARY!

Check out our web site at www.newenglandfed.org.

Return Service Requested

c/o Sandi Trapasso
105 Tipperary Drive
Whitinsville, MA 01588



TOP DOG SPONSORS

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Monday, April 25 9:00 – 5:30

8:00 – 9:00 REGISTRATION and CONTINENTAL BREAKFAST
9:00 – 10:30 ANNUAL MEETING and OPENING PROGRAM

A Day in the Life

Our opening session will highlight people from a variety of perspectives in the New England animal protection field who will talk about their roles and responsibilities, and walk us through a day in their lives. The session is designed to be engaging, interactive, heartfelt, and to celebrate a community of people who may play different roles, wear different hats and even have different philosophies, but who share the same cause and concerns.

Carter Luke, a former elementary school teacher, has been involved in the animal protection field since 1977, working for three humane organizations in Wisconsin and Massachusetts. He is currently the Vice President of Animal Protection for the Massachusetts SPCA and directs the activities of the MSPCA's statewide law enforcement department as well as seven shelters, a farm, and the MSPCA's advocacy programs. A board member of the National Council on Pet Overpopulation Study & Policy and the AHA's Shelter Advisory Board, for the past 15 years Luke has been extensively involved in research in such areas as companion animal population dynamics, free roaming cats, cruelty and violence toward animals, and animal hoarding.

10:30 – 11:00 BREAK
11:00 – 12:30 PROGRAM A

Self Control (for Dogs!) in a Shelter Environment

Our shelters are full of feisty fidos who don't necessarily show themselves to their best advantage with potential adopters. Yet there are many things you can do to help dogs gain self control and to actively enrich the lives of canines in your shelters or rescues. Join in this discussion to learn how you can help dogs calm themselves; how to effectively shape their self control; and learn some tools for providing positive management for especially reactive dogs in your care.

Emma Parsons, B.A., is the Canine Behavior Training Consultant for the VCA Rotherwood Animal Hospital as well as the Training Director for Karen Pryor's Clicker Training. She is writing a book on how clicker training can dramatically reduce canine aggression in dogs. Emma has been featured on many television programs, discussing various topics on canine behavior, including how to manage and reduce canine aggression and how to successfully integrate previously-owned dogs into new households. Emma has also taught clicker training classes in conjunction with Tufts University School of Veterinary Medicine and Yankee Golden Retriever Rescue.

Emma runs her own dog training business called The Creative Canine which specializes in canine aggression issues. She is an active member of The National Association of Dog Obedience Instructors, The Association of Pet Dog Trainers, The Heritage Trail Keeshond Club, The New England Dog Training Club, Massachusetts Animal Coalition, and the Massachusetts Federation of Dog Clubs and Responsible Dog Owners. Emma has earned a B.A. from the University of Lowell and looks forward to pursuing her Master's Degree after her book is published.

11:00 – 12:30 PROGRAM B

Beyond the Dog Walk

It's easy for shelters to rely on energy-draining events such as yard sales and dog walks to keep kibble in the bowls. This session will show you how to make it fun for your volunteers and donors to generate much-needed operating funds – and to attract enthusiastic new audiences to secure your organization financially for years to come.

Timy Sullivan spent 13 years in development and marketing at an independent girls' school before opening WingHouse Communications in 1993. She provides non-profit organizations with writing, event planning, and consulting services in all areas of fund and friend-raising. She previously served as executive director of Geauga Humane Society with responsibility for raising funds and supervising the construction of Rescue Village, a \$2 million state-of-the-art shelter and center for humane education. She is President of Operation PetFix in Northeast Ohio, a nonprofit dedicated to ending pet overpopulation in the region by making spay/neuter more affordable and accessible to owners and caregivers in low-income neighborhoods.

12:30 – 2:00 LUNCH
2:00 – 3:30 PROGRAM A

Windows of Socialization for Cats and Dogs

Do you ever see orphans in your shelter or rescue? Have you wondered how you can best help them? Newborn and baby companion animals have very specific needs for their care and healthy development. There are specific aspects of their behavioral needs during early development that anyone caring for young animals should understand. Learn what cats and dogs need at various life stages and see what you and your volunteers can do to meet those needs and help them to grow into happy, healthy companions.

Dr. Michelle Posage is a veterinary behavior consultant at the Animal Medical Center of New England, a referral and emergency animal hospital in Nashua, NH. She holds a Doctor of Veterinary Medicine degree from Michigan State University (MSU), as well as a Bachelor of Science degree in Zoology with concentrations in neurobiology and animal behavior, also from MSU. As a veterinary behaviorist, Dr. Posage accepts referrals from other veterinarians and animal professionals to treat serious behavior issues in dogs and cats. Dr. Posage has published her research on animal shelter adoptions in the Journal of the American Veterinary Medical Association and is contributing author of the recently published textbook, *Shelter Medicine for Veterinarians and Staff*. Subscribers of the *Nashua Telegraph* newspaper enjoy her monthly pet column on animal behavior, and she is an active member of the American Veterinary Society of Animal Behaviorists.

2:00 – 3:30 PROGRAM B

Why Are People Afraid to Ask for Money?

The fear of asking for money is right up there with death, taxes and public speaking! This fun and interactive session will help you explore ways you can work with your board to become more successful fund raisers, and it will help you develop skills to engage your board in opportunities to build meaningful relationships with your donors.

Karen Medicus, CFRE heads the *Accelerating Fundraising* initiative for Imagine Humane at the ASPCA. Karen started with a small humane society in 1976 and has since served in nearly every capacity of an animal shelter or animal control agency. As CEO, Karen led two major shelter turnarounds—including successful capital campaigns—in Florida and Texas. She landed a \$3.8 million Maddie's Fund grant for the Humane Society of Austin and Travis County, the third such grant ever awarded to a shelter. Karen was Major Gifts Officer in the Southwest Region for HSUS and VP of Partner Relations for Petfinder.com. For nearly 20 years Karen has facilitated strategic planning, board development and fund raising retreats for humane organizations and other non-profits and she co-authored *HSUS Animal Shelter Fundraising—A Practical Guide*.

3:30 – 4:00 BREAK
4:00 – 5:30 PROGRAM A

Humane Education Tips and Tricks

What are the basic elements of an effective humane education program? How can you prepare and develop as a successful humane educator? This presentation will provide inspiration and ideas for constructing humane education sessions, activities and experiences for your organization. You will hear about lessons learned from a seasoned humane educator, including: tools and approaches that have been successful, pitfalls to avoid, and ways to improve on the effectiveness of your programs. In addition, you will hear about some of the distance-learning opportunities available through Humane Society University that can help you, and those who work with you, develop as educators.

Jane Greco-Deming is the Director of Operations and Community Outreach for the Providence Animal Rescue League, where she has worked for nearly 11 years. During that time she developed the "Pets & People" exhibit with the Providence Children's Museum, an interactive humane education exhibit that is a first of its kind in the nation. This space enables children to role play pet responsibility and kindness to animals. The exhibit will soon see its one millionth visitor since opening in 1997.

Jane is a graduate in zoo management, which she practiced in the first fifteen years of her career. For 25 years she has been a licensed wildlife

Name _____ Title _____

Organization _____

Address _____ City _____ State ____ Zip _____

Phone _____ Fax _____ Email _____

MARK YOUR SCHEDULE

(To be sure enough space/materials will be available, please mark off your workshop choices)

- A Day in the Life**
- Self Control (for Dogs!) in a Shelter Environment**
- Beyond the Dog Walk**
- Windows of Socialization for Cats and Dogs**
- Why Are People Afraid to Ask for Money?**
- Humane Education Tips and Tricks**
- The Other Side of the Fence**
- Emergent Zoonotic Diseases — Minimizing the Impact on Your Shelter**
- Six Degrees of Hoarding**
- Volunteers. Can't Love 'em. Can't Leave 'em on the Sidewalk.**
- Legislation 101: Making an Impact**
- Large Animal Investigations**
- Supervising for Success**
- CSI Humane**
- Promoting, Enriching and Adopting our Feline Friends**
- Hands On Animal Clinic**
- Building a Stronger Safety Net for New England Animals**
- Truth or Consequences**

You are encouraged to bring display materials from your organization to share with others. Any questions or special needs for display? Call Sandi Trapasso at 508-234-5017 or email at sandra.trapasso@verizon.net.

- Yes! I will bring display materials.

CONFERENCE FEES

Early Bird Registration: Postmarked by March 15 deduct \$10 from your registration fee

Late Registration: Postmarked after April 12 add \$10 to your registration fee

You are eligible for the Members' reduced fee if you have enclosed your New or Renewing Membership Dues (see below for Membership information).

No cancellation refunds will be given after April 19, 2005.

Three Day Registration

- \$145 Member
- \$205 Non-Member

Two Day Registration

- \$135 Member
- \$185 Non-Member

One Day Registration

- \$105 Member
- \$135 Non-Member

Total Registration Fee Enclosed \$ _____

___ Check (Payable to NEFHS) ___ Mastercard ___ Visa

Card Number: _____ Exp. Date: _____

Name on Card: _____

Authorized Signature: _____

I will be attending on April 25th 26th 27th

- This is my first NEFHS Conference.
- Please check here if you will require a vegan meal.
Note: All meals will be vegetarian unless you check above
- NEFHS is committed to making our activities as accessible as possible. If you would like us to contact you about arranging for special services, please check this box.

Mail completed registration(s) and payment to:

NEFHS c/o Sandi Trapasso
105 Tipperary Drive
Whitinsville, MA 01588

Questions? Call Sandi Trapasso at 508-234-5017 or email at sandra.trapasso@verizon.net.

NEW ENGLAND FEDERATION OF HUMANE SOCIETIES MEMBERSHIP RENEWAL

Membership Dues:

Organizations with 10+ employees	\$100.00
Organizations with fewer than 10 employees	\$35.00
Individual Membership	\$15.00

Membership Drive Special: New Members Only receive a 50% discount on your first year's membership dues if submitted before April 1, 2005!

Enclosed is my check for \$ _____

as a New Member Renewing Member.

Enclosed is an additional donation of \$ _____

to the Scholarship Fund.

If you are interested in applying for a scholarship to attend the conference, contact **Linda Huebner** at the **HSUS NERO** office at **(802) 368-2790 or lhuebner@hsus.org**


_____ and _____

Conference Schedule

Monday, April 25

Tuesday, April 26

Wednesday, April 27

8:00-9:00	Registration with Continental Breakfast	7:00-8:00	Registration and Breakfast	7:00-8:00	Registration with Continental Breakfast
9:00-10:30	OPENING PROGRAM: A Day in the Life	8:00-9:30	PROGRAM A: Emergent Zoonotic Diseases PROGRAM B: Six Degrees of Hoarding	8:00-9:30	PROGRAM A: Hands On Animal Clinic PROGRAM B: Building A Stronger Safety Net for New England Animals
10:30-11:00	Break	9:30-10:30	Vendor and Exhibitor Break	9:30-10:00	Break
11:00-12:30	PROGRAM A: Self Control (for Dogs!) in a Shelter Environment PROGRAM B: Beyond the Dog Walk	10:30-12:00	PROGRAM A: Volunteers: Can't Love 'em, Can't Leave 'em on the Sidewalk PROGRAM B: Legislation 101: Making an Impact	10:30-11:30	PROGRAM A: Hands On Animal Clinic PROGRAM B: Building A Stronger Safety Net for New England Animals
12:30-2:00	Lunch	12:00-1:30	Lunch	11:30-12:30	Lunch
2:00-3:30	PROGRAM A: Windows of Socialization for Cats and Dogs PROGRAM B: Why Are People Afraid to Ask for Money?	1:30-3:00	PROGRAM A: Large Animal Investigations PROGRAM B: Supervising for Success	12:30-2:00	CLOSING PROGRAM Truth or Consequences
3:30-4:00	Break	3:00-4:00	Vendor and Exhibitor Break	<p>THE NEFHS BOARD AND MEMBERS WOULD LIKE TO THANK THE FOLLOWING SUPPORTING SPONSORS OF NEFHS CONFERENCE 2005:</p>        	
4:00-5:30	PROGRAM A: Humane Education Tips and Tricks PROGRAM B: The Other Side of the Fence	4:00-5:30	PROGRAM A: CSI Humane PROGRAM B: Promoting, Enriching & Adopting our Feline Friends		
5:30-7:00	Opening Reception & Exhibitors' Gala	6:00-untill...	Cocktail Reception		

rehabilitator. She currently is the Vice President of the Association of Professional Humane Educators and a member of the board of directors of Southwick's Zoo. Jane also served as the state coordinator for RI Disaster Animal Response Team and participated in two oil spills. Most recently she served as Acting Director of the League and is now happy to be back in her educator's role, doing what she loves behind the scenes.

Lisa Cushing is the Outreach Coordinator for the National Association for Humane and Environmental Education (NAHEE) of the HSUS. A former elementary-school teacher, Ms. Cushing began her work for NAHEE in 1997. She currently coordinates NAHEE's promotion and teacher training activities, conducts the Association's Teach Kids to Care professional development workshops, and teaches the courses in the online Certified Humane Education Specialist program. Ms. Cushing holds a bachelor's degree from Central Connecticut State University in elementary education and has a current state of Connecticut teaching certification.

4:00 – 5:30 PROGRAM B

The Other Side of the Fence

Animal protection people throughout our country share common challenges and commitments, but the realities of our work vary greatly from region to region. This thought-provoking session will offer a glimpse into the realities and life experiences of people and animals in southern shelters. Suzanne Carr, who formerly worked in New England and is now living in the South, is a bridge between our worlds and offers some valuable perspectives for us in the Northeast. What can we do to build better relationships with our communities? What is the meaning of "open adoption" in other areas, and how can we learn from one another? And why are dog/puppy relocations so important to the southern part of the country? Suzanne's program, "Dixie Dogs on the Humane Train," has been responsible for successfully transferring over 300 dogs to New England shelters. We believe this presentation will offer you a unique perspective from someone who truly has been on both sides of the fence—and will leave you with inspiration and ideas for your work based on how our colleagues in other areas are meeting their challenges.

Suzanne Carr is the President and Co-founder of the High Forest Humane Society in Hohenwald, TN. Suzanne has been involved in animal sheltering for the past decade, serving as volunteer, shelter technician, humane education and volunteer director, development director and executive director. Suzanne served as president of the Maine Federation of Humane Societies and as Vice President of the New England Federation of Humane Societies. She was a committee member of Spay Maine and is currently assisting with the S/N Tennessee project.

5:30 -7:00

Opening Reception and Exhibitors' Gala

Tuesday, April 27 8:00 – 5:30

7:00 - 8:00 REGISTRATION AND BREAKFAST

8:00 - 9:30 PROGRAM A

Emergent Zoonotic Diseases — Minimizing the Impact on Your Shelter

Nothing could be more catastrophic in our world than the potential emergence of new diseases affecting both humans and animals. What are some of the newly emergent and potentially re-emergent zoonotic diseases? Are we at risk? Are our shelters at risk? What operating procedures and shelter programs can you put in place to minimize risk and improve your operations? Most importantly, what can you be doing to ensure the safety and good health of your shelter animals, staff, your own animal companions and members of the public? This in-depth session about emergent diseases and the risk to shelter staff and animal health, presented by the State Public Health Veterinarian for Massachusetts, will help you develop better approaches to your protocols.

Fredric Cantor has a veterinary degree from Tufts University School of Veterinary Medicine and a Masters in Public Health from Harvard School of Public Health. He has completed an Epidemic Intelligence Service (EIS)

fellowship and a Preventive Medicine Residency (PMR) with the Centers of Disease Control and Prevention in Atlanta, Georgia. He has also served as the Director of Public Health in Needham, Massachusetts. Since 2002, Dr. Cantor has been the MA State Public Health Veterinarian and the zoonotic disease program senior manager, responsible for overseeing the state's public health response to zoonotic diseases such as: rabies, Lyme disease and West Nile virus and is active in zoonotic disease bioterrorism planning. He currently chairs state advisory committees on rabies, tickborne diseases, and on animal surveillance and bioterrorism readiness. Since 1985 he has been a clinical assistant professor at the Tufts University School of Veterinary Medicine in the Department of Environmental and Population Health.

8:00 – 9:30 PROGRAM B

Six Degrees of Hoarding

Many of us work with groups and individuals who care for large numbers of animals. Although many of these relationships provide us with a vital support system, there are times when people cross over a threshold. When does an animal lover become a hoarder? This session will cover the psychology of hoarding; various degrees of hoarding behavior; the role of individual rescuers in communities; and what we can do to help people care for a healthy number of animals.

Joanne Bourbeau serves as Director of the New England Regional Office of the HSUS in Whitingham, VT. Joanne earned her Bachelor's degree in animal science from the University of New Hampshire, and her certificate in non-profit business management from Johns Hopkins University in 2001. For six years she served as shelter manager for the NH SPCA in Stratham, NH. Joanne currently serves as a board member for the NH Federation of Humane Societies, the VT Humane Federation, the NE Animal Control/Humane Academy.

Leslie Harris, Executive Director of Dakin Animal Shelter in Leverett, MA, has worked in animal sheltering since 1989. She oversees operations of the Feral Spay Sunday program, a monthly free sterilization and vaccination clinic for feral and barn cats serving central MA and southwestern NH. When Leslie isn't dreaming of an end to feline overpopulation, she is teaching martial arts or spending time with her furry family.

9:30 – 10:30 VENDOR and EXHIBITOR BREAK

10:30 – 12:00 PROGRAM A

Volunteers. Can't Love 'em. Can't Leave 'em on the Sidewalk.

Working successfully with any volunteer starts with you – and a clear definition of what job you are trying to fill and what you hope to accomplish. Once you know that, you are on the path to successfully communicating with volunteers and determining if you've got a match. In this workshop, we'll look at roles, responsibilities and some strategies for maintaining successful volunteer relationships.

Sue Clement, MFA, steers communications and website development, facilitates strategic planning, and supervises volunteers for Imagine Humane at the ASPCA. Sue has served the nonprofit sector in arts and education organizations for over 20 years. She served as Executive Director of PetShelter Network, introducing Internet adoptions to the Pacific Northwest, which changed the face of local adoptions, connected agencies and accelerated shelter transfers. Having so much experience in the arts, she knows the joys and challenges of working with volunteers.

10:30 – 12:00 PROGRAM B

Legislation 101: Making an Impact

Have you ever wondered what you can do to be engaged in the local legislative process, with minimal resources or personal experience? This session will provide an overview of how the legislative process works. We will talk about some of the emerging or significant legislative issues in New England, and provide you with ideas for how you can participate in advocacy and make a difference.

Julie Janovsky serves as Senior State Legislative Specialist for HSUS. She is responsible for analyzing, tracking and researching legislation and statutes; drafting bills and amendments; and lobbying, testifying and coordinating efforts on animal protection legislation in all 50 states on issues affecting companion, wild, farm and research animals. She maintains records and compiles reports on state legislative trends and

specific bills. Julie assists individuals, organizations, ACO's and HSUS regional staff with their legislative efforts, and drafts a monthly newsletter that is distributed to 200 "Legislative Circle" members who are actively working in their states. Prior to her six years with HSUS, she served as Special Assistant to Congressman Curt Weldon (PA), handling legislative animal welfare issues and constituent case work. She holds a Master's degree from the University of PA.

12:00 – 1:30 LUNCH
1:30 – 3:00 PROGRAM A

Large Animal Investigations

Hear from an experienced team about how to best approach a large animal abuse or neglect case from the initial contact through the investigation and rescue. What are the signs of abuse and how do you recognize them? This session will help you understand what takes place in horse and livestock investigations and what are the elements of effective investigations and prosecutions. You will gain a better understanding about the complaints you receive, and will know when—and how—you can be involved, and who should be called in to help.

David Holden has extensive experience in law enforcement and animal cruelty investigations. He is the Assistant Director, Special Agent of the Rhode Island SPCA. Mr. Holden is a retired Captain of the Pawtucket Police department. He is a graduate of several FBI and DEA certificate programs and holds a Master's degree in Criminal Justice. He has been involved in training for many years.

E.J. Finocchio, DVM, graduated from Kansas State University and completed an internship in Equine Medicine and Surgery. He founded the New England Horse Care Center, the first equine hospital in Rhode Island. This practice served the medical needs of horses in a tri-state area for over 20 years. His work addressing the rehabilitation of the malnourished horse, first reported to the American Association of Equine Practitioners, is still referred to today. Dr. Finocchio has published over 50 articles in both professional and lay journals on horse-related problems and has been a guest lecturer at several universities. Currently he is the Director of the Rhode Island SPCA.

1:30 – 3:00 PROGRAM B

Supervising for Success

There is an old Robert Redford movie called "The Senator," which chronicles his journey from the decision to run for office through his victory speech. The last scene in the movie has Redford in his hotel room, fresh from the victory party, looking worriedly at his campaign director and saying, "Now what do we do?"

Too many of us arrive in our first supervisory position with the same feeling—not knowing what we don't know, not sure about how to proceed, and with immense, immediate demands placed upon us. We are often supervising people who had been our peers and friends only moments before.

This session is about getting a perspective on the job and dealing with the peculiar difficulties that come with supervision or management in this field. You will learn how to focus on the essentials and work with your staff effectively, and will discuss management skills such as providing feedback, performance management, recognition, and building a team. Bring your real life problems with you, as there will be plenty of time to work with them.

Matt Kayhoe is President of Strategies In Play, an organization development, consulting, management coaching and teambuilding firm based in NH and WVA. He is an experienced consultant who works with Fortune 500 companies, government, schools and non-profits. He has a special place in his heart for the animal protection movement, and has much experience working with humane organizations. He lives with two dogs, two cats, various foster friends who come and go and a wife who works in a humane society.

3:00 – 4:00 VENDOR and EXHIBITOR BREAK

4:00 - 5:30 PROGRAM A

CSI Humane

Do you enjoy some of the real-life investigative shows on television? In this session you will hear from two of our region's most seasoned law enforcement professionals about situations they have encountered. Through their stories about New England cases, you will learn that conducting successful animal cruelty and neglect cases is not as easy as it appears on the screen! You'll learn how to analyze, understand and make meaning of evidence related to cruelty calls and visits. This participative and interactive session will walk you through various situations and cases where you will learn how to look at evidence, ask questions and understand the elements of a successful cruelty or neglect case.

Scott Giacoppo has been with the MSPCA for over 12 years. For eight of those years he served as a law enforcement officer focusing on investigations of illegal animal fighting. Scott graduated from the Massachusetts Criminal Justice Training Council's Municipal Police Academy in 1996 and he is a co-founder of Operation Dog Tag, a specialized task force in Boston to combat gang violence and dangerous dogs. Scott has presented workshops on animal fighting investigations for law enforcement personnel and animal control officers throughout the eastern United States. He is currently the Public Relations Manager for the MSPCA.

Zita Macinanti is a Special State Police Officer for the MSPCA, and has served in their Law Enforcement department for 18 years. She has investigated thousands of reported allegations of cruelty and/or abuse to animals during her tenure and has made numerous court appearances in successful prosecutions. A graduate of the Massachusetts Criminal Justice Training Council's Municipal Police Academy, she completed many courses and seminars pertaining to companion animal and equine cruelty, Satanism and cults, animal fighting, as well as the National Cruelty Investigator's School Levels I and II.

4:00 - 5:30 PROGRAM B

Promoting, Enriching and Adopting Our Feline Friends

Oftentimes cats are left to enrich themselves in a shelter setting because our behavior, enrichment and volunteer programs tend to focus on dogs. In this session you will hear from the staff from one New England organization about how they have worked together to respond to the challenge of having so many cats in the shelter. You will hear how they reached out to their supporters and the local media to build awareness, and how they are involving humane education students, volunteers and front line staff in cat behavior enrichment programs. A fabulous feline will make an appearance to demonstrate the results of a click & treat program, and you will hear how click & treat training is helping enrich cats in the shelter. Finally, you'll learn about some creative adoption promotions that feature cats' unique personalities, help bring wallflowers to the forefront, and engage the community in finding loving families for its felines.

Staff members from the **Monadnock Humane Society**, located in Swanzey, NH, will present this program. You will hear from Development Director **Deb Zuger-Lyons**; Trainer and Assistant to the CEO **Tiffany Barrow-Rogers**; and Humane Education Coordinator **Jill Kolodziej**. Their feline programs contributed to a 15% increase in the adoption rate of cats from 2003 to 2004. They live in southwestern New Hampshire and Massachusetts with their two-legged families and a total of 10 animal companions.

6:00 PM – until ???

Cocktail Reception Followed by a Night on the Town

Wednesday, April 27 8:00 – 2:00 

7:00 – 8:00 REGISTRATION and CONTINENTAL BREAKFAST
8:00 – 9:30 PROGRAM A

Hands On Animal Clinic

Our Animal Clinic is back to the New England Federation Conference by popular demand! In this hands-on, interactive workshop, you will have a chance to polish your animal handling skills and learn new ones. Throughout the morning, participants will visit with a variety of animal care experts and stations; you will be learning about species seen in shelter organizations and hearing about current handling tools and techniques.

In this clinic you will have a chance to ask questions and practice, as participants will be divided into small groups. This will allow you to have individual attention from the presenters and interaction with animal guests. Each group will rotate among a variety of animal care stations. Please note that there are two consecutive morning sessions and the nature of the clinic requires that each participant remain for the entire morning program.

8:00 – 9:30 PROGRAM B

Building a Stronger Safety Net for New England Animals

How can we work together to better care for and rehome homeless animals in New England? This working session will explore: collaborating with placement partners in your community and beyond; making better use of off-site adoption opportunities; conducting more effective outreach on the internet; and building a better infrastructure between New England humane societies, rescue groups and animal advocates. Successful current practices, areas for further study, and future priorities identified in this session will form the blueprint for the NEFHS Outreach Committee's continuing work throughout 2005.

Bert Troughton, MSW directs Imagine Humane, a national capacity-building initiative of the ASPCA and PETSMART Charities focused on leadership, fundraising and strategic competence in animal protection. She has nearly twenty years of experience in non-profits, having served several very successful organizations in the capacities of senior manager, executive officer or board officer. Bert is past president of the NH Federation of Humane Societies and the NE Federation of Humane Societies. She authored the ASPCA/Petfinder shelter management page from 2000-03, co-authored "*Making Plans to Make a Difference—A Business Planning Guide for Shelters*", and received AHA's Dennis White Excellence in Teaching award in 2004.

Sue Clement, MFA is Manager of Imagine Humane. She was Executive Director of PetShelter Network for five years, introducing Internet adoptions to the Pacific Northwest which changed the face of local adoptions, connected agencies and accelerated transfers between shelters. PetShelter Network won a community service award from the Seattle Times in 1999. Sue is certified in facilitation and adult education.

9:30 – 10:00 BREAK
10:00-11:30 PROGRAM A

Hands On Animal Clinic, continued

10:00-11:30 PROGRAM B

Building a Stronger Safety Net for New England Animals, continued

11:30-12:30

LUNCH and BIRTHDAY CAKE TO CELEBRATE THE FED'S 60th ANNIVERSARY!

12:30-2:00

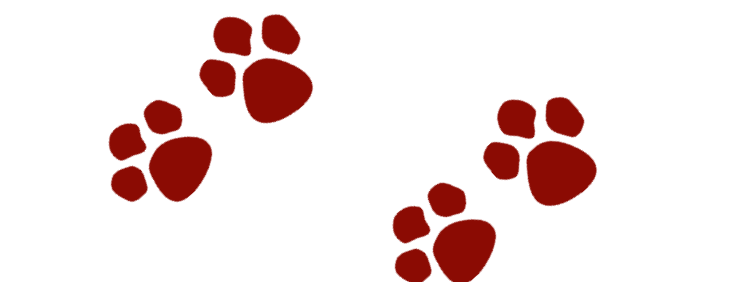
Truth or Consequences

New ideas in this business often seem outrageous...until they become gospel! The animal protection movement is notoriously driven by mythology; but people attend a conference to learn. Join the leaders of two of the oldest organizations in the country as we conclude this conference with an action plan to liberate ourselves from myths, test new ideas, and incorporate new knowledge into our day-to-day work on behalf of animals.

Carter Luke, a former elementary school teacher, has been involved in the animal protection field since 1977, working for three humane organizations in Wisconsin and Massachusetts. He is currently the Vice President of Animal Protection for the Massachusetts SPCA and directs the activities of the MSPCA's statewide law enforcement department as well as seven shelters, a farm, and the MSPCA's advocacy programs. A board member of the National Council on Pet Overpopulation Study & Policy and the AHA's Shelter Advisory Board, for the past 15 years Luke has been extensively involved in research in such areas as companion animal population dynamics, free roaming cats, cruelty and violence toward animals, and animal hoarding.

Steve Zawistowski, Ph.D. is Senior Vice President and Science Advisor of The American Society for the Prevention of Cruelty to Animals where he currently oversees the ASPCA's National Programs. "Dr. Z" is a well-known speaker on a number of animal shelter issues including animal behavior, humane education, using statistics to manage programs and the history of animal sheltering. He is a certified applied animal behaviorist and chairs the Animal Behavior Society's Board of Professional Certification. He is a founding co-editor of the *Journal of Applied Animal Welfare Science*, board member of the National Council on Pet Population Study & Policy, and adjunct professor of clinical medicine at the University of Illinois College of Veterinary Medicine.

Bert Troughton, MSW directs Imagine Humane, a national capacity-building initiative of the ASPCA and PETSMART Charities focused on leadership, fundraising and strategic competence in animal protection. She has nearly twenty years of experience in nonprofits, having served several very successful organizations in the capacities of senior manager, executive officer or board officer. Bert is past president of the NH Federation of Humane Societies and the NE Federation of Humane Societies. She authored the ASPCA/Petfinder shelter management page from 2000-03, co-authored "*Making Plans to Make a Difference—A Business Planning Guide for Shelters*", and received AHA's Dennis White Excellence in Teaching award in 2004.



PAY IT FORWARD!

Have you had a great idea that has worked well for your organization or community? Ads, PSA's, forms, policies, staff or volunteer recognition—you name it—if it's working for you, share it with your colleagues at the conference! For details, contact the NEFHS Networking Committee c/o bertti@aspc.org. Thanks! This is a chance to share your success!

CONFERENCE SCHOLARSHIPS

The NE Federation will again offer full and partial conference scholarships to attendees. For information on our scholarships, contact Linda Huebner at the HSUS Regional Office at **802-368-2790, or fax 802-368-2756**. Her email address is lhuebner@hsus.org. The deadline for receipt of scholarship applications is March 11, 2005.